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## London Regional Counter Terrorism Protective Security Update

May 2017

### THREAT LEVELS

INTERNATIONAL to the UK

**SEVERE**  
AN ATTACK IS HIGHLY LIKELY

NORTHERN IRELAND  
RELATED in Britain

**SUBSTANTIAL**  
AN ATTACK IS A STRONG  
POSSIBILITY

For more information  
please see:  
<http://www.mi5.gov.uk>

IF YOU SUSPECT  
IT REPORT IT

CALL 0800 789 321

CONFIDENTIAL  
ANTI-TERRORIST HOTLINE

 **@LondonProtect**

Please follow us and retweet posts. Pass on this information to your colleagues and employees so that we can pass information to everyone involved in working together to protect London.



### Project Servator Is Expanding Across London

The Metropolitan Police Service is piloting Project Servator, with a view to roll out across London over the next twelve months, this adds to the current coverage being provided by the City of London Police and British Transport Police in the Capital.

Project Servator introduces new tactics and cutting edge training for police officers that will help deter those from carrying out hostile reconnaissance and help detect those with malicious intent. It also provides further reassurance to the public and helps deter and detect other criminal offences.

These new tactics will mean a more enhanced and strategic approach to protecting London and is part of the drive to deploy policing resources more effectively.

Along with supporting information and materials, people will see more high profile deployments in and around communities and at key locations. These deployments will vary from one day to the next.

As well as being vigilant and reporting anything suspicious, a pivotal part of Project Servator is telling people about what's happening. It is really important that the public understand the nature of the operations and, crucially, feel reassured rather than alarmed.

Providing information will help support the police operations by reinforcing the message that London is not an easy target and those intent on criminal activity are not welcome, whilst also allaying any undue concerns of the public.

You can play a vital role by being vigilant when you are travelling and reporting anything that doesn't feel right, for example an unattended item or someone acting suspiciously. Don't leave it to someone else to report it.



**PROJECT SERVATOR**

**The fastest thing on the road? Our eyes.**

It only takes moments for our highly trained officers to spot a vehicle that they want to stop.

If you see or hear anything suspicious call 101 or visit [www.met.police.uk](http://www.met.police.uk)

Together, we've got it covered.



## London Regional Counter Terrorism Protective Security Update



### A Conversation With ... Commander Jane Gyford, City of London Police

*My message is to trust your instincts. One of the key components of keeping the City safe and secure is ensuring that the police work alongside the business sector and our partners*

Commander Gyford joined the City of London Police in June 2016 as Detective Chief Superintendent and led the Intelligence and Information Directorate. She has 25 years policing experience, joining the Metropolitan Police in March 1992. Commander Gyford led the force's response in the aftermath of the 22nd March 2017 Westminster incident. She understands innately the responsibility of the police to keep the public safe, support the City business community, and ensure that police officers are prepared for any eventuality.

#### Countering terrorism in the City of London

*With recent terror-related incidents in Westminster and across the globe consistently in the spotlight, the City of London Police is working harder than ever to make the Square Mile as safe a place as possible for people to live, work, and visit. It is a sad fact that as an area of historical, cultural and economic significance, the City of London will always be a target. We use everything at our disposal to tackle these threats, and work closely with other police forces and security services to identify parts of the Square Mile which may be particularly sensitive to any attempt to cause harm, including vehicle-borne attacks such as the one seen in Westminster in March.*

#### What advice can you give to residents and businesses in London?

*My message is to trust your instincts. One of the key components of keeping the City safe and secure is ensuring that the police work alongside the business sector and our partners at the City of London Corporation to identify areas of risk, and make sure everyone is well-trained in how to react in the event of a serious incident. I'm really keen to reassure everyone, particularly our residents and the business community, that the increased level of terrorist activity is being matched by increased action by the police and security services across the country, including in the City.*

*Be alert – not alarmed. Follow @CityPolice on Twitter and visit our website [www.cityoflondon.police.uk](http://www.cityoflondon.police.uk) for the latest information. I would also encourage our community to look at 'London Protect' and our own fortnightly City of London Police 'Skyline' document.*

#### How can the business and resident community help the police?

*People can help us by reporting any suspicious behaviour they see as soon as possible. We take all reports seriously and endeavour to get to a scene as quickly as we can. I would rather reports of such behaviour are made to us even if many turn out to be harmless if it means we find the one targeting us and identify the offender(s) to prevent a tragedy.*

*Security and front of house employees can attend a Project Griffin event which will equip them in identifying such behaviour and improve their ability to respond appropriately should an incident occur. Additional uniformed officers continue to be deployed in order to provide protective security and I would request that security teams speak to those officers and work together in creating a hostile environment for terrorism. Businesses and residents can also contact our 'Counter Terrorism Security Advisers' (CTSAs) who can offer advice and guidance and identify sites that may be vulnerable to terrorist or extremist attack.*

*If you see suspicious activity, or someone watching a building when you think they shouldn't be, trust your instincts – don't wait, report it immediately by calling the Anti-Terrorist hotline number **0800 789 321** or in emergencies dial **999**.*



## London Regional Counter Terrorism Protective Security Update

### Hostile Reconnaissance



At the beginning of March the UK Government launched its newest initiative in the fight against terrorism – “ACT - Action Counters Terrorism”. The biggest resource the Police, Security Services and Intelligence Agencies have in the fight against Terrorism is the information supplied to us from the public. That is why the new campaign urges members of the public to report any suspicious activities they may see or hear to the confidential Anti-Terrorist Hotline

on 0800789123 or filling out a secure form at <https://act.campaign.gov.uk>.

Suspicious Activity or Behaviour may involve but is not limited to –

- Anyone hiring or acquiring large vehicles or similar for no obvious reason.
- Anyone buying or storing a large amount of chemicals, fertilisers or gas cylinders for no obvious reasons.
- Anyone taking notes or photos of security arrangements, or inspecting CCTV in an unusual way.
- Anyone visiting the dark web, ordering unusual items online or carrying out unusual bank transactions.
- Anyone who has firearms or other weapons or has shown an interest in obtaining them.
- Anyone holding passports or other documents in different names, for no obvious reasons.
- Anyone who goes away traveling for long periods of time but is vague about where they’re going.

When a member of the public reports suspicious activity or behaviour, specially trained officers and staff will take the details and pass these on for further checks. The information provided will be kept secure and identities will be protected. Calls are not recorded and there is no need to give a name. The information provided by members of the public gives us the capability to stop attacks when potential attackers are at their most vulnerable point of an attack planning process, Hostile Reconnaissance.

Hostile Reconnaissance is where a potential attacker will look to collate as much information as possible about a potential target area and as such is an integral part of a terrorist’s attack planning cycle. Hostile Reconnaissance is a recurring behaviour pattern we see in the majority of attacks or foiled attacks at home and abroad. The term ‘hostile reconnaissance’ doesn’t just apply to terrorists, businesses may find that this act is carried out by activists, state sponsored spies or simply criminals, all of which will scrutinise a business’s security functions before determining a course of action.

For more information on how to report suspicious behaviour please visit <https://act.campaign.gov.uk> where you can also listen to the Code Severe podcasts that gives the listener a real insight untold stories of how terrorist attacks on UK soil were prevented thanks to information from the public.

In an emergency call 999 — For other non emergency police enquiries call 101  
Visit [www.NaCTSO.gov.uk](http://www.NaCTSO.gov.uk) for more advice.  
Further information is available from [www.gov.uk/nactso](http://www.gov.uk/nactso)

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London Regional Counter Terrorism Protective Security Update

**What is CONTEST Prevent?**

**What is Prevent?**

It is led by the government and is part of ‘CONTEST’, the national counter terrorism strategy. Prevent is a legal duty for all public sectors. The aim is to stop people being drawn into terrorism. The greatest threat to British security is currently from extreme Islamic groups such as Daesh (‘so called ISIS’) and extreme right wing groups like National Action. Prevent includes a voluntary programme called Channel which safeguards and supports vulnerable people, helping to prevent them becoming radicalised further.

**Who works with Prevent?**

All government agencies have a statutory duty to protect the people they work with. This includes schools, hospitals, GP’s, prisons, universities, local authorities and the police. These agencies safeguard and protect vulnerable people in the same way that they would if someone was being bullied or at risk of being harmed in another way. The agencies work together and engage with all aspects of the community, all over the country.

**What does Prevent do?**

If a public sector employee has concerns about a person they can make a direct referral to Prevent, anyone else can call the police on 101 or the Anti-Terrorist Hotline on 0800 789 321. Following a referral, the person will be assessed to see if they need protection from radicalisation and if further help is considered necessary. The person may then choose to voluntarily take part in the Channel programme.

**What is a Channel panel?**

A Channel panel is a group of people from different agencies who meet to talk about how they can help people who are most at risk. The panel creates a tailor made support plan for the person to help reduce potential harm. It helps them to access other services that may benefit them and also signposts them to other activities such as sport, or to experts in religion or

politics to help the person consider their views and opinions. Participation in the Channel programme is voluntary.

**Who does Prevent support?**

The main aim of Prevent is to stop people from becoming terrorists or supporting terrorism and covers all forms of extremism. No one is targeted because of their race, colour or religion.

**Are people criminalised by Prevent?**

No, there is no mark on their record and will not affect future jobs. The point of Prevent is to stop crimes happening, not to criminalise.

**I am worried about someone I know or work with, what can I do?**

The following websites have more information about what to notice in someone and who to get advice from. By calling police or the Anti-Terrorist Hotline with information, you may be helping them receive the support they need and could save theirs and other people’s lives.





## Summary of Incidents at Home and Abroad

### Recent Terrorism Act Arrests

Following the Westminster attack on the 22nd March 2017 there have been a number of arrests and subsequently people charged with terrorism offences.

**London Protect Comment:** *The events in Westminster, Stockholm and Paris remind us of the different methodology being used by terrorists. We continue to urge business to be Alert, Not Alarmed—The key is for businesses, working in partnership with the police, to have robust security measures and plans in place in order to detect, prevent and deter those wishing to attack our community. This is especially relevant to those who work in and frequent places such as iconic sites, crowded places or night time economy venues.*



### Stockholm, Sweden — 7th April 2016

On 7 April 2017, in central Stockholm, the capital of Sweden, a hijacked truck was deliberately driven into crowds along Drottninggatan before being crashed through a corner of an Åhléns department store. Five people were killed and around 15 others were injured.

**London Protect Comment:** *We have developed excellent working relationships with many different commercial sectors and have increased the amount of consultation we are doing with the HGV industry. The input we have received from experienced professionals in this area is vital to helping keep us all safe. Recently a number of organisations have worked with us to distribute crime awareness and prevention information to HGV divers and owners. More work is being done to build on these relationships.*



### Paris, France — 20th April 2017

On Thursday 20th April 2017, at about 19:00 hours (GMT), a firearms incident took place on the Champs Elysees in central Paris, France. A vehicle pulled alongside a police minibus, a man got out and opened fire on the minibus with an automatic rifle. During the incident a police officer was fatally wounded and others injured. As the man started to run away security forces returned fire and he was shot dead

**London Protect Comment:** *Our thoughts and condolences are with police colleagues and their families in Paris. Whilst firearms are not as readily available in the UK as in the mainland Europe we must be prepared for any attack on uniformed personnel using a variety of methods. We encourage businesses to report suspicious behaviour, such as individuals purchasing unusual quantities or types of items that could be used in an attack.*

Don't rely on others.  
If you suspect it,  
report it.

Confidential  
Anti-Terrorist Hotline  
Call 0800 789 321

If you are deaf or have hearing difficulties  
you can use a textphone to call us.  
Dial 0800 032 4539.

