



Ticketing Fraud Alert: goticketsuk.com

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TICKETING FRAUD – ‘GOTICKETSUK.COM’

The information contained within this alert is based on the results of research carried out by the National Fraud Intelligence Bureau (NFIB) concerning incidences of ticketing fraud for admission to popular entertainment events. One of the key objectives of sharing fraud data between the NFIB and its partners is to prevent fraud.

ALERT

The National Fraud Intelligence Bureau has identified a number of reports made by the public surrounding an online ticket vendor called ‘goticketsuk.com’. Current intelligence has identified victims who have been drawn to the ‘goticketsuk.com’ website or its various social media platforms.

Victims have purchased tickets for concerts or festivals due to take place many months later. Upon purchase they are instructed that they will receive physical tickets along with further correspondence nearer to the event date; however, as the concert or event date has drawn closer and victims have attempted to contact ‘goticketsuk.com’ for an update, a response has been received suggesting a number of reasons why tickets cannot be sent. These include an overbooking of tickets at the venue, a delay receiving the tickets from a supplier, or that the tickets have simply had to be cancelled.

When victims have responded to the email or attempted to seek further information via ‘goticketsuk.com’ social media platforms, there has been no further contact. Some reports have also indicated that victims have been promised a refund, though the NFIB are currently unaware of any refunds being awarded. In these cases there appears to be a number of victims who were expecting to attend a Robbie Williams concert and there have also been some reports which have indicated fraudulent ticket purchases for The Demon Dayz Festival.

The NFIB would encourage anyone who has purchased tickets or passes for upcoming events via ‘goticketsuk.com’ to contact Action Fraud in the first instance, especially in cases where no correspondence has been received surrounding their purchase so that a report can be taken. The NFIB rely on the public to actively report suspected instances of fraud in order to gather evidence and build a better picture of the fraud landscape.

PROTECTION / PREVENTION ADVICE

- Only buy tickets from the venue’s box office, the promoter, an official agent or a well-known and reputable ticket exchange site.
- Be wary of purchasing tickets from a third party (for example via an online auction or social media platform). It is not recommended to transfer money directly into any seller’s bank account; use a secure payment site such as PayPal.
- Paying for your tickets by credit card will offer increased protection over other payments methods, such as debit card, cash, or money transfer services. Avoid making payments through bank transfer or money transfer services, as the payment may not be recoverable.
- If you have been affected by this, or any other type of fraud, report it to Action Fraud by visiting www.actionfraud.police.uk or by calling **0300 123 2040**.
- For more information about ticket fraud and how to protect yourself further, please visit the ‘Ticket Fraud’ page on the Action Fraud website; <https://www.actionfraud.police.uk/fraud-az-ticket-scam>.

FEEDBACK

The NFIB needs feedback from our readers to evaluate the quality of our products and to inform our priorities. Please would you complete the following NFIB feedback survey through: <https://www.surveymonkey.com/r/FeedbackSDU>. This should take you no more than 2 minutes to complete. If you have other feedback or additional information that you would prefer to provide by email please send to NFIBfeedback@cityoflondon.pnn.police.uk.

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